

Salado Independent School District
Parent/Student Complaint Form
Level One

Complete this form in accordance with District policy FNG (LOCAL). Your complaint will be dismissed if it is submitted with incomplete information. Complaint forms must be filed within 15 days of the date the student or parent first knew, or with reasonable diligence should have known, of the decision or action giving rise to the complaint or grievance; and with the lowest level administrator who has the authority to remedy the alleged problem. In most circumstances, students and parents shall file Level One complaints with the campus principal.

1. Student's Name _____
2. Parent's Name _____
3. Address & Telephone Number _____
4. Campus _____
5. The date of the event or action that gave rise to this complaint _____
6. A detailed factual description of all of the circumstance(s) that gave rise to this complaint. (Use additional pages if necessary)

7. Explain specifically how your child was harmed or injured by the facts that you provided in response to item 6 above. (Use additional pages if necessary)

8. Identify and attach any documents upon which you will rely during the complaint process and explain what those documents will prove. (If you do not have these documents at the time you file your complaint, you will be able to provide copies at the Level One conference. However, please identify to the best of your ability what those documents are and what you think they will prove.)

9. The District wants to have all complaints resolved informally or at the lowest possible level. Explain your efforts to informally resolve your complaint including whom you spoke with, when you met, and the response you received. If you did not attempt informal resolution, give a detailed explanation why not.

10. Identify the remedy you seek for this complaint. In other words, what do you want us to do in response to your complaint?

Parent's Signature

Date Submitted

Name, address, and telephone and fax number of representative, if any.
